

Shelley S. Stein
Chief operating officer
Grant Thornton LLP



Shelley S. Stein is the chief operating officer (COO) of Grant Thornton LLP, the fifth largest accounting firm in the United States and U.S. member firm of Grant Thornton International – one of the six global accounting, tax and business advisory organizations. As COO, Ms. Stein is responsible for operational and strategic priorities critical to the firm’s success, including human resources, the office of strategic initiatives, strategic learning, and marketing and sales. In addition, Ms. Stein leads two of the firm’s core strategic initiatives that support delivery of excellent and personalized client service: “The Grant Thornton Experience for Its People” and “The Grant Thornton Experience for Its Clients.” Both are ongoing, firmwide and integrated cultural initiatives, which, taken together, create a distinct competitive advantage – professional excellence, passion for the work, and old-world client service.

Ms. Stein has held a variety of roles during her 28-year tenure with Grant Thornton. Prior to becoming COO, she served as U.S. managing partner of client services, directing the activities of the firm’s national managing partners engaged in assurance and advisory, tax and international services, as well as the firm’s industry groups. In this position, she focused on enhancing and refining existing service offerings, implementing new service offerings, driving strategy, achieving revenue growth and maximizing profitability of firm services.

From 1999 to 2003, Ms. Stein served as divisional director for the Americas for Grant Thornton International (GTI), as well as on the boards of both the U.S. and international organizations. For several years, she has also been a member of Grant Thornton’s U.S. Senior Leadership Team.

Affiliations

Ms. Stein is a member of various professional societies and has served on the board of a variety of professional, social and community organizations. In 2000, she was named Woman Certified Public Accountant (CPA) of the Year by the American Woman’s Society of CPAs.

Education

Ms. Stein holds a bachelor of science degree in business, with distinction in accounting, from the University of Minnesota.